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Upholding Our Promise Of Support

Dear Valued Partner,

In the midst of increasing numbers of company shutdowns in response to the Coronavirus, **we want to assure you that we are committed to maintaining our operations while following government requirements.**

Manufacturing organizations have been deemed “essential services” to our community, and we take that responsibility very seriously. **We recognize that not only is it imperative for us to continue to produce products that protect homeowners in our community but also to uphold our promise of support to you – our business partner.**

We remain dedicated to doing everything possible to ensure our windows and doors continue shipping to you with the same level of quality that you expect.

As we move forward:

- **We have adjusted our production schedules and manufacturing operations** to align with personal wellness recommendations and guidelines put forth by the World Health Organization (WHO) and U.S. Centers for Disease Control (CDC), in order to continue to serve our customers while protecting the health of our team members;
- **We are connecting with each of our supplier partners daily** to review inventory levels and make plans based on the latest developments; and
- **Our teams at PGT Innovations are preparing** for the many possible conditions of our industry once the spread of the virus has been controlled, to ensure we and our partners are set up to thrive.

THE PGT INNOVATIONS FAMILY OF BRANDS



Though we are committed to remaining fully operational, we may experience some delays due to transportation, labor, materials and government participation related to this situation. We will be proactive in communications on any major changes.

If you have concerns about the ability of your business to operate in the near future, please connect with your PGT Innovations Sales Representative as soon as possible, so we may discuss options that would best serve your needs. At times of crisis, we come together.

While we continue to navigate this ongoing global health emergency, we will be diligent to update our plans and keep you advised if circumstances change. You have our commitment of support today and in the future. Our team is here for you, and we are ready to help you in any way we can.

Please stay safe and healthy.

Sincerely,



Jeff Jackson
President & CEO
PGT Innovations

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