



1070 TECHNOLOGY DRIVE ■ NORTH VENICE, FL 34275  
PH: 941.480.1600 ■ F: 941.480.2778  
PGTINNOVATIONS.COM

## COVID -19 Frequently Asked Questions

### What is PGT Innovations doing to protect our team members and families?

As a protective measure, we continue to enhance cleaning at all our facilities, including sanitizing the manufacturing floor and surfaces multiple times. We have also begun a deeper clean in manufacturing areas, and we will continue to increase this effort going forward. We are doing so to be on the safe side, not because there have been any Coronavirus cases reported to us. Additionally, our operations team will be reviewing and adjusting schedules to allow for more time between shift hand-off for cleaning and sanitizing, as well as adjusting the line flow to support social distancing.

### What do you do if you feel healthy?

If you are healthy, we are asking you to come to work and to be more diligent than ever with the posted hygiene practices of washing hands several times each day, using sanitizers, covering coughs and sneezes with a tissue or your arm (not your hands), social distancing, and thoroughly cleaning work surface areas.

### What do you do if you feel sick?

If you feel sick, please stay home until you are well. Notify your leader as you would normally do, and either contact your healthcare provider or utilize the virtual visit solution through your designated health insurance provider to obtain medical attention.

### What do you do if you believe you have been in contact with someone who has tested positive for COVID-19 or who may be displaying symptoms of COVID-19?

If you or someone in your household is displaying symptoms of COVID-19, such as a fever, cough or difficulty breathing, seek medical assistance immediately, notify leadership or your Human Resources representative as soon as possible, and self-quarantine for 14 days. PGT Innovations, in consultation with federal and local health authorities, will provide you with guidance on next steps. You will be paid for those 14 days, and you will not be required to use paid-time-off.

### What happens if the government requires PGT Innovations to close my locations?

As of now, there is no directive for a government shutdown. If the government issues an executive order to shelter in place and mandates the PGT Innovations facility in your location to close, PGT Innovations will use all tools available for payment of wages including federal and state government programs and will re-open as quick as possible.

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